



SUITE 1 – GROUND FLOOR, 3 MELROSE BOULEVARD
MELROSE ARCH, JOHANNESBURG, 2196

Registration No.: 2017/167697/06

Tel No.: +27 11 684 1570

Fax No.: +27 11 684 1131

Website: www.heriotreit.com

Dear All,

Covid 19 – Message from the Heriot REIT Group of Companies

In terms of our capacity as landlord and as a responsible corporate citizen of the Republic of South Africa, we are committed to taking all steps necessary to protect all our tenants, employees and shoppers at our retail properties from the risks posed by the Covid-19 virus. To this end, we have adopted stricter cleaning and disinfecting protocols and have made hand sanitizers, soaps etc. readily available at our properties.

The following essential businesses will remain open at our malls with effect from the 27 March 2020:

- Pharmacies
- Banks
- Supermarkets; and
- Healthcare providers

In accordance with President Cyril Ramaphosa's announcement of a 21-day nation-wide lockdown with effect from midnight on Thursday, 26 March 2020, our Head Office situated at 3 Melrose Boulevard, Melrose Arch, Johannesburg, will be closed during the lockdown period. Our staff are working from their homes and will be available on email and cell phone during normal business hours.

Our biggest and only task now is to contain the spread of the Covid -19 virus. We each have an important role to play and let us act in unity towards our fellow South Africans to ensure the safety and well-being of all.

Richard Herring

CEO

24 March 2020